



Sword AgencyPort Receives 2010 RAVE Award(s) from Tech Decisions and Novarica

BOSTON, MA – May 26, 2010 – Sword AgencyPort (a Sword Group company), the leading provider of web-based, product distribution solutions to the property and casualty insurance industry, received the 2010 RAVE Award in the Property & Casualty Agent Portal category and an honorable mention in the Agency Management System Connectivity category this week during the ACORD LOMA Insurance Systems Forum in Las Vegas, Nevada. The awards, which were presented by insurance technology trade publisher Tech Decisions for Insurance and insurance technology analyst firm Novarica, recognizes solution providers whose technology delivers exemplary value to their customers, as measured by senior IT executives at P&C insurance companies as surveyed by Novarica.

The RAVE awards, which are based on Novarica's Average Customer Experience (ACE) Ranking methodology, are awarded to solution providers like Sword AgencyPort who have attained the highest aggregate rankings during the past twelve months. The ACE ranking by Novarica measures customer satisfaction levels objectively across a wide range of areas, and the results are intended to guide insurers as they consider potential solution providers. Read more about the RAVE awards at tech-decisions.com.

"This recognition is very important because it reflects current customer enthusiasm for our specific products and services and we are proud not only that our customers all act as references to us, but also that they would give such glowing feedback for the RAVE awards," said Mason Power, VP Product and Market Strategy for Sword AgencyPort.

Sword AgencyPort received 94% overall satisfaction for the win in the P&C Agent Portal category with AgencyPortal™, a state of the art, web-based platform that allows P&C insurance companies of all sizes to execute key business transactions quickly and easily with their agents, brokers, MGAs or policyholders.

An honorable mention was also awarded to Sword AgencyPort in the Agency Management Systems Connectivity category with their AgencyConnect™ solution, 95% overall satisfaction among clients. Sword AgencyPort was also the winner of three ACORD awards at this week's conference.

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Notes to Editor

About Sword AgencyPort

Sword AgencyPort is the leading provider of web-based solutions designed specifically for property and casualty insurers. Our agency portal and interface products make it easy for agents to transact business, enhance the underwriting process and extend the life of carrier's existing policy administration systems. The result is a significant increase in process efficiency for both carriers and agents. The company was founded in 2000 and is headquartered in Boston, MA. In November 2009 AgencyPort was acquired by Sword Group (www.sword-group.com).

About Sword Group

Sword Group delivers high value business applications to the world's largest companies globally. With operations in 37 countries, Sword today employs over 1700 people and generates more than \$260m in consolidated revenue. Sword Group provides comprehensive support to customers across insurance and healthcare, energy, banking and finance, telecoms, utilities, engineering and construction and public sector.

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