

Powering Resilience, Trust, and Real-Time Financial Intelligence

With Sword and Splunk

SWORD | splunk> a CISCO company

Financial services are generating more operational, transactional, and security data than ever before.

But many institutions still lack the visibility needed to turn that data into action.

Banks, payment providers, and financial institutions rely on increasingly complex ecosystems of applications, payment platforms, cloud environments, and third-party integrations to help deliver seamless customer experiences and support always-on financial services.

As open banking, digital payments, and real-time services evolve, organisations gain new opportunities to innovate. They also face growing exposure to fraud, operational disruptions, cyber threats, and regulatory pressures.

Sword and Splunk enable digital resilience with a unified approach to monitoring modern financial services environments. The Splunk platform brings together operational, transactional, and security data across banking systems, payment infrastructure, and digital services – strengthening resilience across critical banking services. Combine that real-time operational intelligence with the industry and transformational expertise provided by Sword to build a clear roadmap for resilient, data-driven financial services.

$309M

is the average annual cost of downtime for financial services institutions

Splunk, Hidden Cost of Downtime in Financial Services, 2026

61%

of financial services institutions have suffered a data breach

Splunk, State of Security for Financial Services, 2026

Now, financial institutions can use their data to build operational resilience

With a forward-thinking data management strategy, financial institutions can turn disconnected data into faster insight, stronger security, and greater regulatory confidence. That foundation helps improve visibility, detect risk earlier, and respond with greater control.

Improve customer and business insight

Gain real-time visibility across mobile banking, online services, payments, and open banking ecosystems to monitor customer activity, track sales and transaction trends, reduce service disruptions, and support faster, data-driven decisions.

Detect fraud and security threats

By correlating transaction, behavioural, and security data in real time, organisations can accelerate investigations, identify anomalies earlier, and strengthen financial crime and fraud prevention efforts.

Simplify compliance and strengthen regulatory confidence

Centralise operational and security data to improve auditability, reduce manual effort, and respond more effectively to changing regulatory expectations.

Sword works closely with organisations to modernise banking environments, improve operational visibility, and support secure modernisation across cloud, on-premises, and hybrid infrastructures. By engaging teams from executive leadership to front-line operations, Sword helps organisations navigate technology change, align business and technology priorities, and maximise the value of their technology investments.

With Sword and Splunk, organisations can strengthen resilience while building a stronger foundation for longterm growth and innovation.

Backed by the industry-leading Splunk data and security platform, Sword helps organisations:

- **Improve visibility across banking and payment environments**
- **Implement fraud detection and response strategies**
- **Operationalise security and compliance monitoring**
- **Turn operational and transactional data into actionable insight**

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