



## Press Release

Paris, France - December 12<sup>th</sup>, 2019

# SWORD

UPGRADE YOUR BUSINESS

## Sword - Launch its RPA's services in partnership with UiPath

**Presently, as companies seek more and more the automation of activities to stay competitive and boost their productivity, we help our customers activate an inexorable lever: the RPA (Robotic Process Automation).**

Sword supports its clients defining their global automation strategy, deployment and governance of this new digital workforce. Front office implementation alongside its customers and back office execution via its competences centre based in Rennes, Paris and Lyon (France). The timeliness, agility and non-invasive nature of the **RPA** implementation are the key factors. With **UiPath** RPA leading software company we ensure quick ROI, improve quality and renew employee commitment.

These software robots are capable of **imitating human actions** allowing **automation of repetitive manual tasks**: whether managing considerable back office operation volumes or assist a collaborator in the front office. Sword's vast integration expertise in various related areas (**Chatbots, Machine Learning, IA, Blockchain, BPM, ECM ...**) allows companies to find **the best solution** to answer their specific needs by taking into account the complexity of their processes and applicative ecosystems.

**UiPath** is leading the "**Automation First**" era – championing one robot for every person, delivering free and open training and collaboration and enabling robots to learn new skills through AI and machine learning. Led by a commitment to bring digital era skills to more than a million people, the company's RPA platform has already automated millions of repetitive, mind-numbing tasks for business and government organisations all over the world, improving productivity, customer experience and employee job satisfaction.

- **Cost reduction,**
- **Greater ROI,**
- **24/7 and faster,**
- **Better customer satisfaction,**
- **Less repetitive work,**
- **Non-intrusive technology,**
- **Scalability and flexibility,**
- **Analytics and vision,**
- **Faster and agile implementation,**
- **Better productivity and quality of service.**

As noticed by a Sword's client, **Patrick Ginet, Antinea Courtage CEO**:

« **RPA technology** is a crucial issue in a brokerage SME like mine. The high-pressure on premiums and therefore on the margins of our structures, the extremely strong competitive climate pushes us to achieve even more productivity gains. Therefore, we have to use the human resources we have for high value-added stains. **Repetitive tasks that do not require intellectual added value have to be robotised.** It is key regarding our future economic model. The broker carries out more and more tasks delegated by the insurance companies, and for which he receives no additional remuneration. Another benefit of the RPA is its implementation. A robot is a robot: **it treats data from the information system without Artificial Intelligence.** This requires that the processes be optimised and the data input has to be normated.

This makes it possible to dust and review all our business processes. But the RPA is not a magic wand; it is one of the tools that digitalisation brings to us; it will never replace what is most important for a service SME: the **customer relationship.** »



### About Sword Group

Sword has **2,000+ IT/Digital & Software** specialists present over **5** continents to accompany you in the growth of your organisation in the digital age.

As a leader in **technological and digital transformation**, Sword has since **2000** acquired a solid reputation in software publishing and in complex IT & business project management.

With Sword you have the guarantee of **strong close** and qualified local commitment, the aim of which is to **optimise your processes and data.**



### About UiPath

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To learn more about UiPath, please visit: [www.uipath.com](http://www.uipath.com)

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